Quality Policy QP01 Quality policy

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Datalink Electronics operates a contract electronics design and manufacturing facility in the United Kingdom. Founded in 1984 the business is primarily involved in the design and manufacture of electronic systems and sub-assemblies to customer specifications including cable assemblies and wiring harnesses.

It is the established policy of Datalink Electronics to conform to the requirements of the Quality System Standards BS EN ISO 13485 and BS EN ISO 9001 / AS 9100 through effective implementation of our Company Procedures. We are committed to continuous improvement and have established an Integrated Management System (IMS) which provides a framework for measuring and improving our performance, alongside assessing, and controlling risk throughout product design and production.

Datalink aims to meet or exceed customer requirements, ensuring satisfaction in the service offered. To achieve this the Company has established objectives relevant to customer satisfaction, and key performance indicators are used to identify resulting trends and quantify improvements.

Although the Managing Director is ultimately responsible, it is essential that every member of this Company is aware of our commitment to Quality Assurance, for which a Quality Manual (QM01) has been prepared. The Company Quality Manual describes how managerial responsibilities and operating procedures are defined to meet the requirements of the Quality Standards BS EN ISO 13485 and BS EN ISO 9001 / AS 9100.

This policy is posted on the Company Notice Board and issued during employee Induction process. Changes to this policy are communicated to all staff by re issue of the quality policy.

Mrs. Mariam Smith Managing Director